



CG4 SOLUTIONS

Leading Mobile Integration

## **Peregrine Systems® to Offer CG4 Solutions Mobile Products to AssetCenter® and ServiceCenter® Customers**

**MIAMI, May 26, 2004 (Synergy04 Global Users Conference)** -- Peregrine Systems, Inc., a leading provider of asset and service management solutions, and CG4 Solutions, a leading provider of turnkey mobile applications, today announced that AssetCenter and ServiceCenter customers who want to extend their asset and service management capabilities to mobile devices can now license CG4 Solutions' offerings from Peregrine.

Peregrine recently signed an agreement to become an authorized, worldwide reseller of *CG4•Mobile Asset Tracking System (ATS™)* for AssetCenter, and *CG4•Mobile Ticket Management System (TMS™)* for ServiceCenter.

A Peregrine preferred technology partner, CG4 Solutions has been working closely with Peregrine to create a turnkey mobile application platform and products with off-the-shelf integration for AssetCenter and ServiceCenter for more than three years. Using the CG4 Solutions products, asset and service ticket data is always current and available on-demand to asset management and field service technicians via wireless and wired connections.

*CG4•Mobile ATS for AssetCenter* and *CG4•Mobile TMS for ServiceCenter*, which support the Palm and Pocket PC platforms, provide robust integration and workflow with AssetCenter and ServiceCenter. *CG4•Mobile ATS for AssetCenter* allows an IT asset management team to complete asset audits and physical inventory counts, updating AssetCenter on-site manually or with bar-code scanners. Using *CG4•Mobile TMS for ServiceCenter*, IT service technicians can receive, modify, create, update and close incident tickets and work orders from anywhere in the field and integrate that data immediately with ServiceCenter, improving accuracy of service ticket reporting and reduce incident resolution time.

With the immediate availability of the CG4 Solutions mobile offerings, Peregrine today announced its plans to discontinue support for its mobile products, effective May 2005. For a limited time, Peregrine and CG4 Solutions are launching a special migration program at Synergy04. Peregrine's fifth annual global users conference, to facilitate customers with their migration plans from Peregrine's mobile applications to the CG4 Solution products.

### **About CG4 Solutions**

CG4 Solutions is a leading provider of mobile business applications for enterprise asset, service, inventory and manufacturing management. The *CG4•Central* integration platform provides patented data modeling, and patent pending communication technologies to provide a very robust mobile integration capability for business critical applications. *CG4•Mobile* applications integrate mission critical business applications with Palm, Pocket PC, barcode and RFID handheld and wireless devices, out of the box. CG4 Solutions are used by a broad range of global healthcare, financial services, manufacturing, energy, government and other enterprises. CG4 Solutions are available for most business critical applications and are offered from a growing list of reseller partners globally. For more information go to [www.cg4.com](http://www.cg4.com) or call (801) 294-4244.

### **About Peregrine**

Founded in 1981, Peregrine Systems, Inc. develops and sells enterprise software that enables its worldwide customer base to manage IT for the business. The company's IT asset and service



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management offerings allow organizations to improve asset management and gain efficiencies in service delivery -- driving out costs, increasing productivity and accelerating return on investment. The company's flagship products -- ServiceCenter and AssetCenter -- are complemented by Employee Self Service, Business Intelligence/Reporting, Discovery and Integration capabilities. Peregrine is headquartered in San Diego, Calif. and conducts business from offices in the Americas, Europe and Asia Pacific. For more information, please visit: [www.peregrine.com](http://www.peregrine.com).

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